

**Facsimile Transmission**

North Point, 901 Lakeside Avenue • Cleveland, Ohio 44114-1190 • (216) 586-3939

Facsimile: (216) 579-0212

dcochran@jonesday.com

**RECEIVED  
CENTRAL FAX CENTER**

MAR 26 2004

March 26, 2004

**OFFICIAL**

Please hand deliver the following facsimile to:

Name: **Examiner Baoquoc N. To**Facsimile No.: **703-872-9306**Company: **US Patent and Trademark Office**Number of pages (including this page): **22**Telephone No.: **703-305-1949**From: **Debra L. Pejeau**

Send Copies To:

Direct Telephone No.: **(216) 586-7387**JP No.: **JP259360**☐ **Copies distributed**

Operator's initials

CAM No.: **555255-012-123**Re: **Serial No. 09/545,964****Originals Will Not Follow**

**NOTICE:** This communication is intended to be confidential to the person to whom it is addressed, and it is subject to copyright protection. If you are not the intended recipient or the agent of the intended recipient or if you are unable to deliver this communication to the intended recipient, please do not read, copy or use this communication or show it to any other person, but notify the sender immediately by telephone at the direct telephone number noted above.

**Message:**

Attached please find an Amendment and Reply to Fourth and Final Office Action from Paul E. Franz.

Please call us immediately if the facsimile you receive is incomplete or illegible. Please ask for the facsimile operator.

CLJ-1178083v1

ATLANTA • BEIJING • BRUSSELS • CHICAGO • CLEVELAND • COLUMBUS • DALLAS • FRANKFURT • HONG KONG • HOUSTON  
IRVINE • LONDON • LOS ANGELES • MADRID • MENLO PARK • MILAN • MUMBAI • MUNICH • NEW DELHI • NEW YORK  
SAN FRANCISCO • SHANGHAI • SINGAPORE • SYDNEY • TAIPEI • TOKYO • WASHINGTON

IN THE UNITED STATES PATENT AND TRADEMARK OFFICERECEIVED  
CENTRAL FAX CENTER

MAR 26 2004

APPLICANT : Hind, et al.

TITLE : SYSTEM AND METHOD FOR  
SYNCHRONIZING DATA RECORDS  
BETWEEN MULTIPLE DATABASES

SERIAL NO. : 09/545,964

FILING DATE : April 10, 2000

EXAMINER : Baoquoc N. To

GROUP ART UNIT : 2172

ATTORNEY DOCKET NO. : 555255012123

OFFICIAL

Certificate of Transmission

I hereby certify that this correspondence is being transmitted via Facsimile to United States Patent & Trademark Office Facsimile Number (703) 872 - 9306 on March 26, 2004

Printed name of person signing this certificate: Debra L. Pejeau

Signature: Debra L. Pejeau

## AMENDMENT AND REPLY TO FOURTH AND FINAL OFFICE ACTION

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

This Amendment and Reply ("Reply") is filed in response to the Fourth and Final Office Action mailed February 24, 2004, and incorporates a second set of suggested Examiner amendments. A first set of suggested Examiner amendments was incorporated in the previous Amendment. The Applicant requests reconsideration of the instant application based on this Reply. A claim listing begins on page 2 of this Reply. Attendant remarks begin on page 19 of this Reply.